

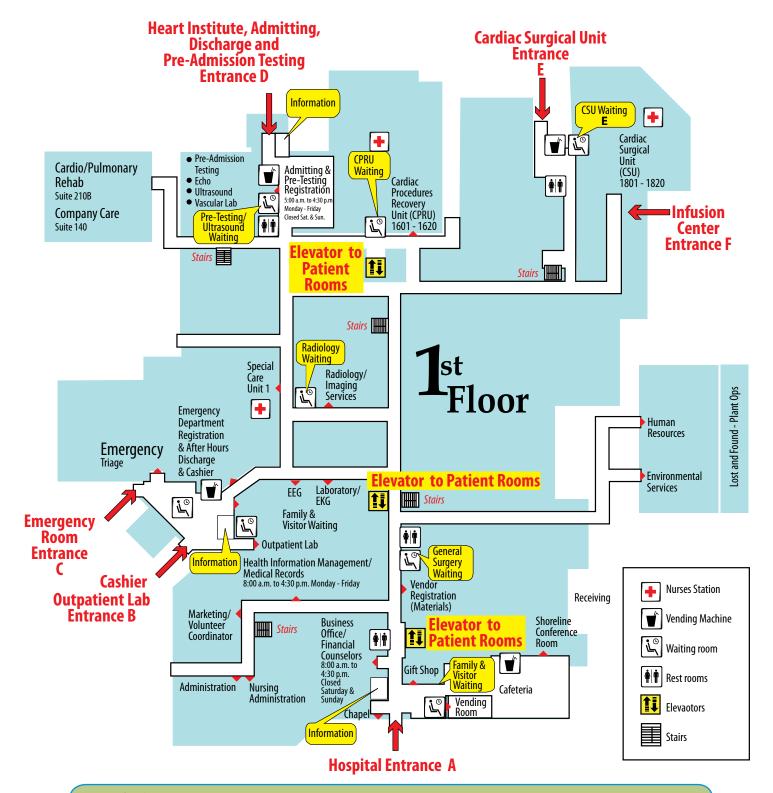
Visitor Map



14000 Fivay Road Hudson, FL 727-819-2929 For Average ER Wait times text "ER" to 2300 or visit www.RMCHealth.com

Department Floor Index

Department	Floor	Ent	rance	Department	Floor	Entrance
Adambata a	1	_4	D	U D	- D :: 11: /	4.0
Admitting		st	D	<u> </u>	<u> </u>	1st floor map)
Business Office/Financial Counselors		st	A	Laboratory/EKG	1st	В
Cafeteria	1	st	Α	Lost and Found Call 727-869-54	411 or Ext. 54	411 in-house
Cardiac Procedures Recovery Unit (CPRPatient Rooms 1691 - 1624	U) 1	st	D	Marketing & Volunteer Services Physical Rehabilitation	1st 3rd	A A
Cardiac Surgical Unit Waiting	1	st	E	Patient Rooms 2100- 2110	2nd North	
Cardiac Surgical Unit	1	st	E	Patient Rooms 2314-2326	2nd South	
• Patient Rooms 1801 - 1820				Patient Rooms 2427-2453	2nd Centr	al A
Case Management/Utilization Review	2	nd	A	Patient Rooms 2554-2565	2nd	D
Cashier/Discharge Registration 8:00 am - 4:00 pm	1	st	D	Patient Rooms 2771-2810	2nd	E
4:00 pm - 8:00 am		st	В	Patient Rooms 3100-3108	3rd North	Α
Chapel	1	st	Α	Patient Rooms 3314-3326	3rd South	Α
Class Room	3	rd	Α	Patient Rooms 3428-3450	3rd Centra	al A
Conference Room	2	nd	Α	Patient Rooms 3554-3565	3rd	D
Company Care Separate Build	pany Care Separate Building (see 1st floor map)			Patient Rooms 3771-3783	3rd	Е
Critical Care Unit (CCU)	2	nd	D	Pre-Admission Testing	1st	D
• Patient Rooms 2601-2624				Radiology/Imaging Services	1st	В
Discharge Registration/Cashier			_	Sleep Lab	2nd	В
8:00 am - 4:00 pm 4:00 pm - 8:00 am		st st	D B	Special Care Unit	1st	D
Emergency Entrance		st	C	General Surgery Waiting Area	1st	Α
Environmental Services Separate Building (see 1st floor map)			Surgical Intensive Care Unit	3rd	D	
Gift Shop		st	Α	Patient Rooms 3601-3620		
Health Information Management/				Ultrasound • Echo • Vascular Lab	1st	D
Medical Records	1	st	A	Vendor Registration — Materials	1st	A
Heart Institute	1	st	D	Tendor negistration materials	130	



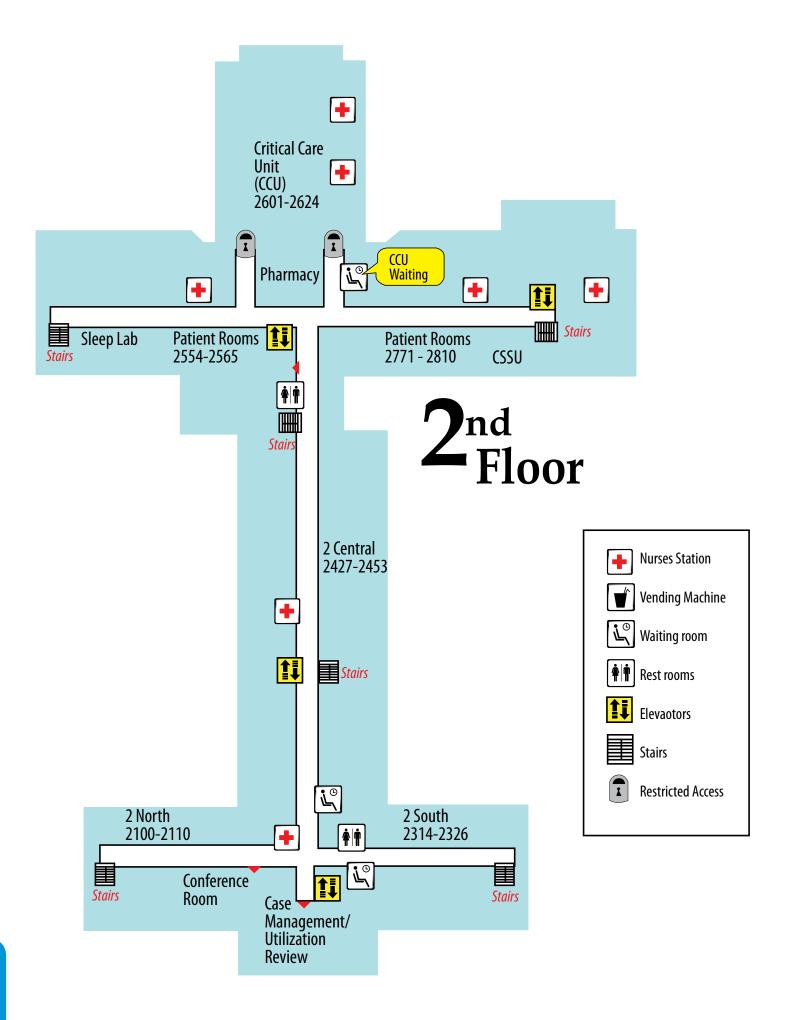
Caring for the Community

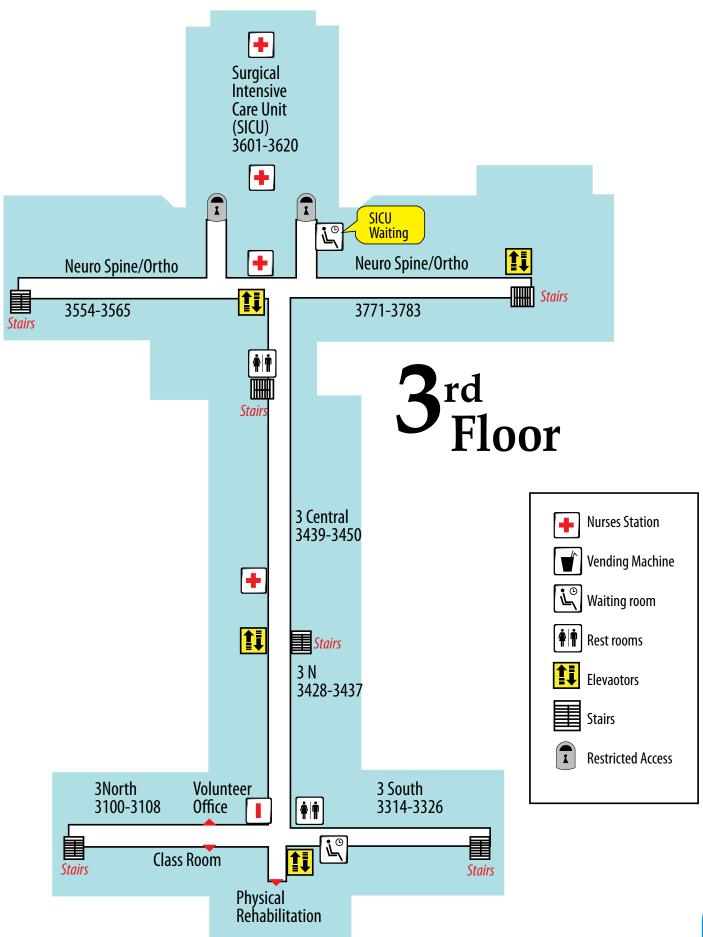
Reflecting ever-evolving medical technology, Regional Medical Center Bayonet Point continues to expand and provide the newest technologies available to our patients. A proven leader, RMCBP is committed to providing the community with the highest quality healthcare in a comfortable, caring environment.

Regional Medical Center Bayonet Point has been awarded accreditation by The Joint Commission and continues to receive accreditations and national recognition from The American Heart Association, American College of Radiology, American College of Surgeons, Society of Chest Pain Centers and others.

Car crashes and other traumatic events can happen without notice. In regions such as ours – where trauma patients are transported to a trauma center miles away – the impact on lives can be profound. We're proud to announce that Regional Medical Center Bayonet Point was awarded provisional status as a Level II Trauma Center to serve Pasco, Hernando and Citrus Counties. A Level II designation signifies: 24/7 coverage by a trauma surgeon, 24/7 access to surgical and non-surgical specialists, on-call neurosurgeon, on-site anesthesia provider, surgical services team and emergency nurses.

02





Visitors Need to Know...

General Visiting Hours:

11:00 am – 8:00 pm, not more than two (2) visitors visiting at any one time.

Rest is important to the recovery process; therefore, visiting hours and the number of visitors are limited to maximize patient comfort. Check at the Welcome Center/Information Desk in the main lobby for the patient's room number and telephone extension. Children under the age of twelve (12) must be accompanied by a responsible adult at all times while in the hospital to assure a safe environment for the child and patient

Intensive Care Units' Visiting Hours:

Open visitation, with the exception of 6:00 am to 10:00 am and 6:00 pm to 8:00 pm

Cardiac Care Unit – Rooms 2601 – 2620 (2nd Floor)
Cardiac Surgical Unit – Rooms 1801 – 1820 (1st Floor)
Surgical Intensive Care Unit – Rooms 3601 – 3620 (3rd Floor)

Seriously ill patients need as much rest and quiet as possible. Visitors are asked to minimize any noise, and to remain in their loved one's room or in the designated waiting room. Visitors are asked to limit their visits to two (2) persons at a time. Food and beverages should not be brought into the patient's room. When a nurse or physician ask a visitor to leave the room in order to provide care to the patient, visitors may wait outside the unit and staff will inform them when they can resume their visit. Children are allowed at the discretion of the charge nurse.

RMCBP follows the guidelines from CMS and the Agency for Health Care Administration Aspen Federal Regulations on Patient Visitation Rights. RMCBP hospital prohibits discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.

Telephones – Patient telephones are provided free of charge except for "local extended area" calls and all long distance calls. Our system does not allow billing to the facility so you have three options: 1) billing the call to you home phone, 2) calling collect or 3) using a calling card.

To make a call:

Local – dial 9, then the 7 digit number Local Extended Area Call – dial 9, then 0 Long Distance Call – dial 9, then 00 Calling Card Call – dial 9, then the card access number.



Visitor Dining

The Shoreline Cafeteria is located on the first floor of the hospital by Entrance A. Shoreline Cafeteria Meal Service Hours are:

Weekdays:	
Breakfast	9:30 am – 9:30 am
Lunch	11:15 am – 2:00 pm
Supper	4:30 pm – 6:00 pm
Weekends:	
Lunch Only	11:15 am – 1:00 pm

Blimpies Sandwich Shop shares the space and is open 6:30 am for breakfast to 12 midnight daily. If you would like to place an order call ext. 1042. They will then give you a time when it will be ready for pick up.

Vending Machines are located outside the Cafeteria, near the Emergency Department, in the lobby outside of Entrance D, in the CSU Waiting Room and in the Conference Center.

Medical Records – RMCBP follows Florida statutes governing the release of medical information, which require that information be released upon written request, and only after discharge of a patient. "Authorization to Release Information" forms are available on nursing units or in the Medical Records Department. These may be mailed to or delivered to the Medical Records Department Monday – Friday, 8:00 am – 4:30 pm. There is a charge to cover copying expenses, except when records are sent directly to a physician for the purpose of continued care. Allow 2 to 3 working days to receive copies after submitting your request. To make an appointment to review your medical records contact us at 727-819-2929, ext. 5658.

Patient Advocate Office – At Regional Medical Center Bayonet Point, the Patient Advocate office provides support and information to patients and their families as they manage the illness of a loved one. The Patient Advocate office helps with problem solving, facilitating questions, concerns and complaints. The Patient Advocate office will field questions about hospital services, document all concerns, and refer to the appropriate managers. Concerns can be made by calling the Patient Advocate help line. You do not need to identify yourself, but if you do it will help to identify and correct problems and will validate the complaint as well as provide us with information to respond to you. If you are in-house dial ext 5554. If you are calling from outside the facility call 727-869-5554. (Voice mail provided).

Patient Experience Coordinator will act as a patient liaison, connecting the patients voice, expectations, and perspective to the entire hospital. Our aim is to listen to our patient's and family's voice from the bedside, and to elevate the impact of that voice through the advocacy of the Patient Experience Coordinator.

Telephone - 727-869-5400 Ext. 2307, Cell - 727-919-7122 or Fax - 727-869-5538



Tobacco Free Campus

We are a tobacco free campus. We are committed to providing a safe, clean and healthy environment for our patients, employees, visitors, physicians and other customers. We ask your cooperation while you are our guest.

Patient Rights and Privacy

As a patient in our medical center, you should have your dignity preserved, your privacy protected, and your rights guaranteed. You are responsible to provide us with needed information, comply with instructions, and follow our regulations. A complete printed policy is given to each patient upon admission.

Parking

Parking is available outside Entrances A, B, C, D and E. Handicap parking is available outside Entrances A and D. Entrance D closes Monday - Friday at 5:30 pm and is closed Saturday and Sunday.

Courtesy Carts

Courtesy carts are available for patients and visitors in our main parking facility by Entrance A from 8:30 am - 7:45 pm daily. If you need a courtesy cart to take you back to your car from any entrance call ext. 5588/5373.

Protective Services

Security officers are on duty at all times to assist both patients and visitors with safety or security concerns. The department can be reached by dialing "0".

Gift Shop

Is open 8:30 am – 4:30 pm Monday – Friday and 10:30 am – 3:30 pm Saturday and Sunday. We have flowers, cards, sundries, and many gifts both large and small. It is a nice place to visit. Located on the 1st Floor, next to the Cafeteria. You can call us at 727-819-2929 ext. 5823. The Gift Shop is run by the Volunteer Association and its income helps support volunteer projects such as scholarships

Campus Map REGIONAL MEDICAL CENTER BAYONET & POINT

